



### ARIZONA CORPORATION COMMISS

#### **UTILITY COMPLAINT FORM**

Investigator: Carmen Madrid

Phone:

Fax:

**Priority:** Respond Within Five Days

Opinion

No. 2011

98606

Date: 9/1/2011

Complaint Description:

19K Decoupling - Gas & Electric

08A Rate Case Items - Opposed

First:

<u>Last:</u>

Complaint By:

**Joyce** 

**Shellito** 

**Account Name:** 

Joyce Shellito

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Sun City

CBR:

State:

ΑZ

**Zip**: 00000

is: Cellular

**Utility Company.** 

Southwest Gas Corporation

**Division:** 

Gas

**Contact Name:** 

**Contact Phone:** 

Nature of Complaint:

Date: 08-29-11

Name: Joyce Shellito

Docket No.: Decoupling Utility Co.: Southwest Gas

Address:

Sun City, AZ

Arizona Corporation Commission

DOCKETED

SEP 1 5 2011

Phone:

Email:

DOCKETADAY

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Z CORP COMMISSIO

Comments: I am not in favor of what SW Gas is trying to do by overcharging yet again for no more service or product.

All this is is GREED. It needs to STOP!

The more money the CEO makes the bigger raise he/she gets!

GREED!

Joyce Shellito

\*End of Complaint\*

### ARIZONA CORPORATION COMMISSION

#### **UTILITY COMPLAINT FORM**

# **Utilities' Response:**

## **Investigator's Comments and Disposition:**

Opinion noted and filed in Docket No. G-01551A-10-0458. closed \*End of Comments\*

Date Completed: 9/15/2011

Opinion No. 2011 - 98606

G-01551A-10-0458

#### ARIZONA CORPORATION COMMISSION

#### UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

**Priority:** Respond Within Five Days

Opinion

No. 2011

98612

Date: 9/1/2011

**Complaint Description:** 

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Melvin

Hensche

**Account Name:** 

Melvin Hensche

Home:

Street:

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Work: (000) 000-0000

City:

Sun City

CBR:

State:

ΑZ

Zip: 85351

is:

**Utility Company.** 

**Southwest Gas Corporation** 

Division:

Gas

**Contact Name:** 

**Contact Phone:** 

**Nature of Complaint:** 

Date: 08-28-11

Name: Melvin Hensche

Address: '

Sun City, AZ 85351

Phone: Email: n/a

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Docket No.: n/a

Utility Co.: Southwest Gas Corp

Comments: The 14% increase is to much we try to save then you want to increase.

\*End of Complaint\*

**Utilities' Response:** 

# **Investigator's Comments and Disposition:**

Opinion noted and filed in Docket No. G-01551A-10-0458. closed \*End of Comments\*

# **ARIZONA CORPORATION COMMISSION**

# **UTILITY COMPLAINT FORM**

Date Completed: 9/15/2011

Opinion No. 2011 - 98612